



## Trojan Electronics Ltd

**Trojan Electronics** is one of Europe's leading refurbishment, recycling and warranty management companies, specialising in Consumer Electronics, Audio Visual & IT products. Our clients include some of the worlds' largest branded manufacturers, OEM's, FMCG retailers and smaller, independent design houses.

Operating from a purpose built facility, Trojan offers ninety operator positions, giving the capacity to process tens of thousands of products every month.

Trojan has invested in its own bespoke IT system, allowing serial number track and trace for all assets managed. Each Trojan client has its own unique Web ID/password access, allowing them access, from anywhere in the world, to all their assets on hand, 24 hours a day, 7 days a week.

With purpose built facilities, controlled via a fully integrated bespoke IT system, Trojan is able to treat all products with industry leading speed, and quality; Trojan will also only charge its refurbishment customers for every unit passed as working, we are therefore certain that we can offer the most cost effective solutions available.

Trojan Electronics is also proud to have been appointed by Her Majesty's government as an AATF (Authorised Approved Treatment Facility), we are therefore fully qualified to ensure that all customers comply with, and keep current with, all the stringent EU legislation controlling CE/AV/IT refurbishment and recycling.

### Our services include:

- IT & AV product refurbishment & repair
- New Product rework / repair / modification
- Component level repairs
- Technical support helpline
- Warranty repairs
- Direct Store returns management
- Certified data destruction
- Goods in, WIP & full stock reporting
- Comprehensive returns management & reporting information
- Discrete product disposal

**We're already working with many brand leaders, and we'd like to work with you. So talk to us today, and let us make sure your returns give you a real return for your business.**

**Tel: 0870 787 5667 - for International enquiries tel: +44 1234 881249**

**Email: [sales@trojanelectronics.co.uk](mailto:sales@trojanelectronics.co.uk) - [www.trojanelectronics.co.uk](http://www.trojanelectronics.co.uk)**

**Trojan Electronics Limited, Garngoch Industrial Estate, Gorseinon, Swansea SA4 9WG**



## Retailers

Trojan is currently the number 1 refurbishment service provider for the largest retailers in the UK. Handling a wide range of electrical products in both IT & AV.

Trojan has demonstrated its ability to continually deliver industry leading pass rates ensuring the highest asset recovery is achieved.

Our detailed reports produced for all returned product processed by Trojan allow the retailer to carefully monitor the performance of its suppliers product, highlighting very quickly any repetitive or endemic fault.

These reports have proved to be invaluable especially for own brand OEM product.



*"Trojan Electronics play a significant role in our asset recovery and consistently provide a high level of quality and service. They continually strive to exceed our expectations and develop their service offering to meet our requirements. Trojan are professional, efficient and versatile and are an integral part of our Reverse Logistics program within the Electrical Category"*

## Manufacturers

Working directly for some of the largest manufacturers in the world Trojan has established itself as one of the leading repair & refurbishment companies in Europe.

Collecting directly from your customer and reporting by serial number and model within 48 hours eliminates double handling and costs. Trojan already work with numerous manufacturers collecting regularly from most major retailers in the UK ensuring transportation costs are significantly reduced.

Our on line reporting system giving you 24/7 access and includes IRIS fault code information down to component and board level.

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